

CATALOG

Jiayuan Special Electric Vehicle Three Guarantees Regulation	1
Part of Vehicle Spare Parts Replacement Standard.....	3
Maintenance.....	6
Compulsory maintenance item card.....	7
Repair record.....	8
New vehicle 1000 km compulsory maintenance form.....	9
User records registration form.....	11
Insurance records form.....	13
The warranty card.....	15

INSTRUCTIONS

1. The warranty card is composed of the user files registration form, insurance registration form and user's repairing certificate, please hold the full warranty certificate with the seal of unit and vehicle qualification certificate, purchasing certificate to Jiayuan special maintenance unit for insurance registration, and enjoy the warranty service on the basis of the warranty card.
2. This certificate has three copies with automatic copy function, please sign hard.
3. Maintenance unit with the warranty certificate, purchasing certificate insurance for users, after stamping on the warranty card, send the user file registration form to our company's after-sale service Dept. once a month, user Guarantee card is for users' receiving and repairing.
4. Our company will establish the user files based on the user files registration form, provide excellent quality service for users.
5. For maintenance matters, please read the instructions carefully and strictly follow the rules.
6. Sales unit is according to the requirement of the instructions, check the important issues and explain to the users.

Jiayuan Electric Vehicle Three Guarantees Regulation

Dear Jiayuan product users:

Thank you for choosing Jiayuan electric car, and give our heartfelt congratulations on your wise choice. He can give you comfortable enjoy and can also increase the color of your life. From today, you have become our company's dear customers. Your travel life is always connected to our each employee's heart, we sincerely wish you happiness, peace and health.

Our company's progress can not separate from your concern and love, and the company's growth every day can not leave your care and support. From now on we are no longer strangers, we are tightly connected by the product and care for each other. For a better tomorrow, we make an effort together forward to the success.

The introduction of Three Guarantees Regulation:

1. Definition of Guarantee Period

Guarantee Period means quality guarantee time or driving mileage in the quality certificate (take the vehicle purchasing receipt which issued by distribution unit)as standard,whichever comes first.Whatever exceed the standard that is beyond the 'Three Guarantees Regulation'.If any problems indeed caused by the product's quality under the condition of complying with maintenance rule and using instruction to install,according to the spare parts category, parts and different quality guarantee period to maintain.The maintenance mainly replace the assembly, in principle cannot be split to replace.

2. The following parts are wearing parts, not belong to the range of Three Guarantees Regulation
 - 1) fuse tube (strip fuse, bulb and lampshade, appearance parts, wiper blade, various paper pads, glassware, various tapes, friction disk of front and rear brake)
 - 2) plastic and rubber products (seal strip, seal taper, rubber plug, floor, buffer cushion)
 - 3) finished vehicle fastener
3. Not belong to the range the "Three Guarantee Regulation"
 - 1) fuse tube (strip fuse, bulb and lampshade, appearance parts, wiper blade, various paper pads, glassware, various tapes, friction disk of front and rear brake.
 - 2) plastic and rubber products (seal strip, seal taper, rubber plug, floor, buffer cushion).
 - 3) vehicle fastener.
 - 4) damages caused by force majeure factors, such as earthquakes, fires, vehicle accidents.
 - 5) damages caused by using non - our - company authorized spare parts specified oil.
 - 6) user finds failures and not timely repair leading to the vehicle out of the warranty;
 - 7) self modification, demolition, repair.
 - 8) Purchasing vehicles belong to on sale product.
 - 9) Without the "Three Guarantees" certificate and vehicle purchasing receipt.
 - 10) Lose the certificate

Part of Vehicle Spare Parts Replacement Standard

Serial No.	Spare Parts Name	Three Guarantees Standard	Not allow for Three Guarantees	Three Guarantees Time Limit
1	Ignition	Ignition switch failure or even other key can also open	Man-made Damage	1 year or 20000 km
2	Combined Switch	Switch failure, Short circuit, Electrical connection	Man-made Damage	1 year or 20000 km
3	Front absorber	Breakage, Serious deformation, Invalid, Oil leak	Man-made Damage	1 year or 20000 km
4	Back absorber	Breakage, Serious deformation, Invalid, Oil leak	Man-made Damage	1 year or 20000 km
5	Instrument Cluster	Odometer not display, Mileage not go or Serious error when display	Man-made Damage	1 year or 20000 km
6	Vehicle body wiring harness	Take iron caused short circuit, Open circuit, Erosion, caused by hammering ,unrepairable	Man-made Damage	1 year or 20000 km
7	Brake pump	Breakage caused by material problems, Brake failure caused by hydraulic brake system	Damage caused by improper use	1 year or 20000 km
8	Heater	Motor no work, No warm wind, Tank leakage, PTC not be heated	Shell shake, Man-made Damage	Six months or 10000 km
9	Main drivers' seat	Breakage	Man-made Damage, Damages caused by many times adjustment	1 year or 20000 km

Serial No.	Spare Parts Name	Three Guarantees Standard	Not allow for Three Guarantees	Three Guarantees Time Limit
10	Vice drivers' seat	Breakage	Man-made Damage, Damages caused by many times adjustment	1 year or 20000 km
11	Driving motor	Not work or abnormal work	Man-made Damage	1 year or 15000 km
12	Controller	Not work or abnormal work	Man-made Damage	1 year or 15000 km
13	Gearbox	When driving obviously have teeth ound, serious oil spills	Man-made Damage	1 year or 20000 km
14	Charger	Not work, cannot fully charged	Man-made Damage	1 year or 10000 km
15	DC/DC	No output voltage, Output voltage too low or too high	Man-made Damage	1 year or 10000 km
16	Lead acid battery(optional)	Liquid leakage, Crack, cannot charge, Electric power cannot be stored	Man-made Damage, Damages caused by non-Irregular supplement, maintainence	1 year or 10000 km
17	Lithium battery(optional)	Liquid leakage, Crack, cannot charge, Electric power cannot be stored	Man-made Damage, Damages caused by non-Irregular supplement, maintainence	4 year or 60000 km
18	Emergency switch	Unable to outage or Electrify abnormal	Man-made Damage	Six months or 20000 km
19	Electric accelerator pedal	Not work or abnormal work	Man-made Damage	1 year or 20000 km
20	Left and right drive shafts	Spline is polished and the output shaft is broken	Man-made Damage	1 year or 20000 km

Serial No.	Spare Parts Name	Three Guarantees Standard	Not belong to the range the“Three Guarantees Regulation”	Three Guarantees Time Limit
21	Steering Column	Failure, Bearing Jammed, Breakage	Irregular Maintenance	1 year or 20000 km
22	Steering Gear	Breakage, Direction failure	Man-made Damage	1 year or 20000 km
23	Front Arm	Breakage, Deformation	Man-made Damage	1 year or 20000 km
24	Rear Arm	Breakage, Deformation	Man-made Damage	1 year or 20000 km
25	Radio	Not work	Man-made Damage	1 year or 20000 km
26	Horn	No sound	Man-made Damage	Six months or 10000 km
27	Wiper Motor	Motor not working	Man-made Damage	2 years or 50000 km
28	Front and Rear Wheel Brake	Breakage, Hydraulic brake system leak, Air Drag, Pumping Pressure Decreasing Significantly, Clamping Stagnation, Invalid	Man-made Damage	1 year or 20000 km
29	Rear whole bridge	Not working, working abnormally	Man-made Damage, Not maintenance normally	1 year or 15000 km
30	Compressor	Not working, working abnormally	Man-made Damage	1 year or 10000 km

Serial No.	Spare Parts Name	Three Guarantees Standard	Not belong to the range the "Three Guarantees Regulation"	Three Guarantees Time Limit
31	Vacuum pump	Not working, working abnormally, big sounds	Man-made Damage	1 year or 10000 km
32	Brake	Brake failure, abnormal work	Man-made Damage	1 year or 10000 km
33	Accelerator	Not working, working abnormally	Man-made Damage	1 year or 10000 km
34	Lamp	Not working, working abnormally	Man-made Damage	1 year or 20000 km

Note: Except the wearing parts which are not belong to the Three Guarantees, the parts which are not in the list of Three Guarantees standard perform the warranty for 6 months or 6000KM (whichever comes first. Exceed 6 months or exceed 6000Km both are exceed Three Guarantees.)

Maintenance

Compulsory maintenance is the "Three Guarantees of quality" service necessary conditions, the new car in the provisions of the miles within the user must go to the special service center for maintenance, if users do not go to special service center for maintenance, our company will not provide "Three Guarantees claims "Service, which caused all the consequences borne by the user. Where the vehicle mileage reaches 1000km or within 30 days (whichever comes first), please hold this manual to the special service station or dealer of your area for free maintenance.

Routine maintenance of the maintenance cycle is for every 3000km, and the cost paid by the customer.

Serial No.	Content and requirements	Detect,maintenance	
1	Check if <maintenance manual> and purchasing receipt(valid proof),etc. is complete	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2	Check vehicle purchasing date,driving miles are in the stipulated range	Yes <input type="checkbox"/>	No <input type="checkbox"/>
3	Detect the vehicle condition&appearance	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4	Check the tightness of the battery screw	Yes <input type="checkbox"/>	No <input type="checkbox"/>
5	Check and tighten the battery connecting line,controller,connecting line and bolt	Yes <input type="checkbox"/>	No <input type="checkbox"/>
6	Check reducer lubrication oil,fill when not enough	Yes <input type="checkbox"/>	No <input type="checkbox"/>
7	Check brake oil level height	Yes <input type="checkbox"/>	No <input type="checkbox"/>
8	Check and eliminate all kinds of lighting, signal and other electrical apparatus of the fault hidden trouble	Yes <input type="checkbox"/>	No <input type="checkbox"/>
9	Check and fasten all kinds of pipe fittings.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
10	Check and fasten the front suspension, steering system, brake system, wheel and other connecting bolts, nuts and other exposed bolts and nuts.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
11	Check the grease of the lubrication points,inject it when lack.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Repair Date Year Mon. Day	Mileage	Failure	Content	User satisfaction	Signature	Detect/ mainten ance or not

1000 kilometers of new car Compulsory maintenance registration form

Service center information	Full name of service unit			Dealer code		
	Maintenance date		Mileage		Signature	
Vehicle information	Type		Manufacture date		Purchasing date	
	Frame No.		Motor No.			
User information	Name		Unit		Telephone	
	Address				Mobile	
	QQ No.			E-mail		
Compulsory maintenance record						
User signature		Stamped by special maintenance center				
User satisfaction	<input type="checkbox"/> very satisfaction <input type="checkbox"/> satisfaction <input type="checkbox"/> ordinary <input type="checkbox"/> poor					
Reason for not satisfied						
<p>Note: 1.Fill out each content of this form completely, legible and complete signature, otherwise is invalid. 2.Compulsory maintenance projects must perform in accordance with the Compulsory maintenance (Compulsory maintenance item card), if not in accordance with the regulations, the user has the right to refuse to sign. 3.After finishing the first maintenance by sales or service units, return the 500 kilometers of new car Compulsory maintenance registration form and user record registration form to the company's after-sales service department</p>						

